Updates & FAQs

Posted Updates

- Microsoft MLC Account Transition Project Kickoff & Update - October 2026 (Zoom video)

Frequently Asked Questions

If I have a WELS Cloud account, do I still need to maintain it?

Yes, at this time you will need to maintain a WELS Cloud account and an MLC Account even after we have completed the transition. If that changes, we will let you know.

Are our MLC Google Workspace Accounts going away?

No. MLC will continue to also make use of Google Workspace for Education for Gmail, Google Calendar, Google Chat, Google Drive, and other services. We have no plans to migrate away from Google's platform at this time.

Will I need to set up my MLC Microsoft Account if I already have one?

Some members of campus already have an MLC Microsoft Account (using their MLC email address). If you have logged into your MLC Microsoft Account since September 1, 2026, you will not receive an account set up email and will be able to use your current credentials to log into your MLC Microsoft Account going forward. Otherwise, you will need to follow the steps outlined in the email.

Will it matter if I use my phone number on both a personal Microsoft Account and my MLC Microsoft Account?

It should not matter if you use the same phone number for each. You will not be able to use your cellphone number to receive text message as part of your login for your MLC Microsoft Account anyway.

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