New VoIP Phone information

The new phone system uses what is called 'Voice over Internet Protocol' (VoIP) which means that the conversations travel over the internet. Specifically, here at MLC, these conversations travel over the same data lines that our computers and printers use. These signals are digital as opposed to the old phone system which runs over separate phone lines and uses an analog signal.

Our system is running on Asterisk which is a free and open source framework for communications applications. It has many features and is continually being improved by a worldwide community of programmers. We will utilize the applications that suit our needs. Below you will see a number of topics that will help you become familiar with the phone and some of the applications and features. Contact Jim Rathje for further information and help with your phone.