

Universal Docking Station Display Driver

MLC utilizes the [Plugable UD-3900 Dual Display Universal Docking Station](#) in most of the classrooms around campus.

Install the Driver

If you are coming on campus to teach or present, you will need to install the appropriate driver package for your operating system:

- [Visit the Plugable site for the most up-to-date driver for your platform](#)

Install the appropriate driver, restart the machine, then connect the docking station via USB and set your display settings as needed.

Windows 10 Users

If you are using a device with a modern release of Windows 10, the drivers will often install automatically after a short while as long as you are connected to the wireless network on campus. If you run into issues, you can use the above link to install the drivers manually, but it is recommended that you let Windows 10 attempt the install automatically first.

For macOS High Sierra Users

Running macOS 10.13 High Sierra and the docking stations can cause some odd problems. First, you will probably only see your display on the projector or TV. If you try to mirror the display, it will crash the machine and you will need to unplug the docking station to get it working again.

You need to set the display to act independently (extended displays).

[You can read more about the issue here.](#) If you have installed macOS 10.13.4 - 10.13.6, the display will not work. You will either need to ask for assistance for help on bypassing the docking station or

you will need to update to macOS 10.14 or newer.

Reinstall the Driver

In order to successfully remove the driver, you will need to follow these instructions (specific to Microsoft Windows right now):

- Go to *Programs and Features*
- Select and uninstall/remove any programs that mention *DisplayLink*
- Download and run the [DisplayLink Installation Cleaner](#) (you will need to select the window that appears and hit Enter once or twice, be patient and follow the on-screen instructions)
- Restart your machine
- [Download the latest driver](#) and install it

You should now be able to connect the USB cable again and be able to utilize the docking station as needed.

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