

# Windows 10 Upgrade Information

On July 29, 2015 Microsoft released the latest version of their main desktop operating system, Windows 10. This upgrade is being presented to customers as a free upgrade for Windows 7, 8, and 8.1 users. However, at this time, **it is NOT recommended to accept this upgrade for school-owned computers.**

## Current Issues

Here are the lists of current issues we know of in regards to Windows 10 and services offered by MLC Network Services:

1. **Novell Client 2 SP4 for Windows (IR1) has been released and is the first version compatible with Windows 10.** Our current Novell network requires you to uninstall the current Novell Client and install the latest version (AT LEAST Novell Client 2 SP4). Even after doing this, you will see a red X on top of each mapped drive. Novell is aware of this issue and will release a fix as soon as they can.
2. **Novell Client 2 SP4 for Windows (IR1) has been released and is the first version compatible with Windows 10.** If your computer falls asleep, sometimes it will not allow you back into your user account (it will just sit there and spin with the new, pretty cursor).
3. **Newest iPrint update fixes this issue as of 2015-10-01!** Our printing service is not currently compatible with Windows 10. You will need an updated version of the iPrint Client before you can print using Windows 10.
4. We are investigating issues with our currently-offered antimalware/antispyware package from Microsoft.
5. We do not know what incompatibilities there might be with Smart Notebook or other corresponding software.

We are planning on migrating to Windows 10 as soon as we have our heads around the issues listed above (along with some more that are specific to deployment and management).

If you have upgraded to Windows 10 and are having issues, [please contact our office](#) so that we can try and help you as soon as possible.

# Workarounds

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